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For all enquiries relating to this agenda please contact Charlotte Evans (Tel: 01443 864210 Email: evansca1@caerphilly.gov.uk)

Date: 4th September 2014

Dear Sir/Madam,

A meeting of the Crime and Disorder Scrutiny Committee will be held in the Sirhowy Room, Penallta House, Tredomen, Ystrad Mynach on Thursday, 11th September, 2014 at 5.30 pm to consider the matters contained in the following agenda.

Yours faithfully,

Chris Burns
INTERIM CHIEF EXECUTIVE

AGENDA

- 1 To receive apologies for absence.
- 2 Declarations of interest.

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest(s) in respect of any item of business on this agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers.

To approve and sign the following minutes: -

3 Crime and Disorder Minutes 20 March 2014

To receive and consider the following Scrutiny reports: -

- 4 Crime and Anti-Social Behaviour Trends Presentation
- 5 Anti-Social Behaviour The Safer Caerphilly Community Safety Partnership process and



tenancy enforcement activity in relation to Caerphilly Homes tenants;

- 6 Domestic Abuse Processes for Victims;
- 7 PACT Review:
- 8 Safer Caerphilly Performance Scorecard.
- 9 To record any requests for an item to be included on the next available agenda.

Circulation:

Councillors: L.J. Binding, C.J. Cuss, H.W. David (Chair), Miss E. Forehead, J.E. Fussell, D.M. Gray, C. Hawker, Ms J.G. Jones, G. Kirby, A. Lewis, C.P. Mann, S. Morgan (Vice Chair), D. Rees, R. Saralis, Mrs J. Summers and J. Taylor

Outside Body Representatives: -

Mrs B. Bolt (Aneurin Bevan Health Board), Mrs S. Bosson (Chief Executive, Office of the Gwent Police and Crime Commissioner), Superintendent M. Budden (Safer Caerphilly Community Safety Partnership), Mr P. Jenkins (South Wales Fire and Rescue Service) and Ms E. Richards (Wales Probation Trust)

And Appropriate Officers



CRIME AND DISORDER SCRUTINY COMMITTEE

MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, YSTRAD MYNACH ON THURSDAY, 20TH MARCH 2014 AT 5.00 P.M.

PRESENT:

Councillor H.W. David - Chair Councillor Mrs J. Summers - Vice Chair

Councillors:

L. Binding, D.G. Carter, C.J. Cuss, Ms E. Forehead, J.E. Fussell, C. Hawker, Ms J.G. Jones, G. Kirby, A. Lewis, C.P. Mann, S. Morgan, D. Rees, R. Saralis.

Cabinet Member:

D.V. Poole (Community and Leisure Services).

Together with:

- R. Hartshorn (Head of Public Protection), K. Peters (Community Safety Manager),
- C. Forbes-Thompson (Scrutiny Research Officer), R. Barrett (Committee Services Officer)

Outside Bodies: S. Bosson (Chief Executive, Office of the Police and Crime Commissioner for Gwent), Superintendent M. Budden (Safer Caerphilly Community Safety Partnership).

1. APOLOGIES

Apologies for absence were received from Councillor J. Taylor, together with B. Bolt (Caerphilly Local Health Board), P. Jenkins (South Wales Fire and Rescue Service) and E. Richards (Wales Probation Trust).

2. DECLARATIONS OF INTEREST

There were no declarations of interest received at the commencement or during the course of the meeting.

3. MINUTES – 12TH SEPTEMBER 2013

RESOLVED that the minutes of the Crime and Disorder Scrutiny Committee meeting held on 12th September 2013 (minute nos. 1 - 9, on page nos. 1 - 4) be approved as a correct record and signed by the Chair.

REPORTS OF OFFICERS

Consideration was given to the following reports.

4. YOUTH FORUM PRIORITY

Sophie Jones and Lewis Harding, representatives from CCBC's Youth Forum, presented an update to Members on the issues that were deemed important by the young people of Caerphilly, arising from the four main areas of Regeneration, Education for Life, Health Social Care and Wellbeing, and Living Environment.

A short film was shown to the Committee, compiled by the CCBC Junior Forum, and highlighted a number of specific issues considered important to children within the county borough. It was felt that more cycle routes needed to be introduced to make cycling safer throughout the county borough, and that spending should be prioritised for education and leisure facilities (such as skate parks, leisure centres, schools and libraries) as opposed to spending on urban renewal projects (such as statues and other public artwork). There were calls for an increase in alcohol awareness campaigns, and the Junior Forum also identified drug use and its impact on communities as an important issue.

With the aid of a slide presentation, Members were then updated on the priority issue for the CCBC Youth Forum. It was advised that four issues had been put to a public vote on the Youth Forum website, with the most popular issue thus identified as the priority issue. The list of issues for consideration included the improvement of walk and cycle ways in the county borough, the tackling of dog fouling, and the improvement of personal and social education (PSE) in secondary schools. The overall priority identified was for the area of Health, Social Care and Wellbeing, addressing the issue of 'Drugs, Alcohol and New Psychoactive Substances', which gained 48% of the vote.

Members were informed that the Youth Forum were currently producing three films, with each respective film concentrating on drugs, alcohol and new psychoactive substances, and focusing on current trends such as the Neknominate drinking game. The Youth Forum therefore requested the support and assistance of the Authority in showing these films and delivering related workshops in schools and youth projects across the county borough.

The Youth Forum representatives were applauded by the Committee for their detailed and insightful presentation, and a number of the issues raised were discussed by Members.

Members responded positively to the issues raised by the Youth Forum and a number of arrangements and offers of assistance were made in regards to promoting the priority issue across the county borough, including Members suggesting that the presentation slideshow be shown at a number of upcoming meetings. It was suggested that each of the issues identified by the Junior and Youth Forums be taken back to the relevant Scrutiny Committee for further discussion and action. Superintendent Budden offered his assistance with the workshops.

Officers confirmed that an online survey was currently being conducted in relation to the priority issue and that the results would be brought back to a future meeting of the Crime and Disorder Scrutiny Committee. Members were also invited to the next meeting of the Youth Forum in June 2014.

In regards to the issue of spending on urban renewal projects, Members confirmed that such funding was provided via a specific pot of money for each scheme and could not be reallocated for other purposes, and advised the Youth Forum representatives that this would be a matter for the Welsh Assembly to address.

The Chair thanked Miss Jones and Mr Harding for their attendance at the meeting, and arranged for a formal written response to be provided to the Youth Forum, detailing how the Crime and Disorder Scrutiny Committee would assist in taking forward the priority issue identified as 'Drugs, Alcohol and New Psychoactive Substances'.

5. SAFER CAERPHILLY AFTER DARK

Kath Peters, Community Safety Manager, provided Members with an update on the progress of the new Safer Caerphilly After Dark initiative.

Members were advised that the initiative was conceived as a response to tacking issues in the night-time economy in the Authority's two busiest town centres, Blackwood and Caerphilly. The scheme brings together members of Gwent Police, the Local Authority, door staff, bar persons, the Street Pastors, late night food outlets and taxi drivers and was launched on 2nd December 2013 by the Gwent Police and Crime Commissioner. The scheme specifically aims to reduce night-time economy related crime, such as violence, damage and hate crime, improve communication with night-time economy agencies and co-ordinate action, and make the two town centres a safer place to visit.

With the aid of a slide presentation, Members were shown images of the initiative launch, together with examples of Safer Caerphilly After Dark branding and promotional posters. These branded materials had been distributed to premises, street pastors and door staff in order to build recognition and awareness of the scheme, and an After Dark liveried vehicle is now in use by key Gwent Police staff at licenced premises visits.

While it was too early to judge the success of the initiative, Members were informed that there were some slight reductions in night-time economy offences over the Christmas period. The initiative will continue throughout 2014-15 and a full evaluation can be carried out after 12 months.

Superintendent Marc Budden of Gwent Police was then introduced to the Committee as the new Superintendent for the Caerphilly area, and he added his endorsement to the After Dark initiative. Along with the Community Safety Manager, he then took a number of questions from Members.

The process used to allocate police patrol teams to town centres outside of the After Dark initiative was queried, with Superintendent Budden confirming that all patrol teams in the area were prioritised and utilised accordingly. Members discussed and queried the role of community safety wardens and their impact on local communities, and the Superintendent confirmed that the joint working partnership currently in operation between wardens and police officers would continue. Members discussed the work of street pastors in the Authority and the Superintendant praised their contributions to the initiative.

Following discussion of the report, Members were pleased to learn of the progress of the Safer Caerphilly After Dark initiative to date and noted the contents of the report.

6. SAFER CAERPHILLY PERFORMANCE SCORECARD

Kath Peters, Community Safety Manager, and Rob Hartshorn, Head of Public Protection, presented the report to Members, the purpose of which was to detail the Safer Caerphilly Performance Scorecard.

Following the development of the 'Caerphilly Delivers' Single Integrated Plan, a number of priorities were identified, three of which are relevant to the Crime and Disorder Scrutiny Committee. These strands are: 'Reduce incidents of anti-social behaviour and fear of becoming a victim of anti-social behaviour for residents', 'Reduce crime and the fear of crime for the residents of the county borough' and 'Reduce the harm caused to communities through substance misuse'.

The Safer Caerphilly Delivery Group has developed a Scorecard for the Safer Caerphilly outcome, which details all of the objectives under each priority that the Partnership will work towards to achieve the overall outcome.

At the last meeting of the Crime and Disorder Scrutiny Committee, Members requested that the Scorecard be reported at each meeting as demonstrative of Partnership progress under the 'Caerphilly Delivers' Single Integrated Plan. The Scorecard has been further developed since the last meeting to align with the Ffynnon performance management system. Members were directed to Appendix 1 of the report, which outlined in detail the performance data against each of these priorities.

Of particular interest to Members was the data relating to the number of domestic abuse crimes and they queried how it was possible to assess domestic abuse levels within the Authority. It was confirmed that this was largely due to successful partnership working between agencies and increased confidence in communication between agencies. The Domestic Abuse Conference Call (DACC) process was explained as involving key partners able to influence the safety of victims

It was confirmed that the Domestic Abuse Investigation Unit for Gwent Police had been disbanded and the investigative role devolved back to local investigating officers with a central Gwent Police Public Protection Unit concerned with safeguarding for victims. Members raised concerns regarding the weekend availability of the support for victims and the possibility of referrals not being actioned or shared with other agencies until the Monday morning. Members requested further information regarding this issue and details of the multi-agency processes involved in dealing with such occurrences of domestic violence.

In relation to the concerns regarding the weekend availability of anti-social behaviour diversionary services, Members also requested information regarding the commissioning of youth services, and were referred to the relevant Officers for this information.

Reference was made to the 2013 Household Survey, which was used in assessing the performance of several of the priorities, and Members commented on the performance data which detailed the public perception that the police and council are effectively dealing with crime and anti-social behaviour matters. Members queried whether this public perception varied between areas of the county borough and it was confirmed that this was a matter that could be looked into for future reference.

The Scrutiny Committee noted the contents of the report.

7. REQUESTS FOR REPORTS TO BE INCLUDED ON THE NEXT AVAILABLE AGENDA

The following requests were received:-

- (i) Councillor L. Binding requested a report on domestic abuse and the multi-agency processes involved in dealing with such occurrences.
- (ii) Councillor C. Cuss requested a report on the Safer Caerphilly Community Safety Partnership and dealing with anti-social behaviour by Council tenants.

8. INFORMATION ITEMS

The Committee noted the following items for information, full details of which were included within the Officers reports. There were no items brought forward for review.

(1) Safer Caerphilly Delivery Group Minutes – 25th October 2013.

The meeting closed at 6.38 p.m.

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	CHAIR		
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CRIME AND DISORDER SCRUTINY COMMITTEE - 11TH SEPTEMBER 2014

SUBJECT: ANTI-SOCIAL BEHAVIOUR - THE SAFER CAERPHILLY COMMUNITY

SAFETY PARTNERSHIP PROCESS AND TENANCY ENFORCEMENT

ACTIVITY IN RELATION TO CAERPHILLY HOMES TENANTS

REPORT BY: NATALIE KENNY, ANTI-SOCIAL BEHAVIOUR COORDINATOR

1. PURPOSE OF REPORT

1.1 The report is provided in response to a member request for information on the work undertaken by the Safer Caerphilly Community Safety Partnership and specifically that of Housing's Tenancy Enforcement Section, to tackle incidents, and reports of anti-social behaviour in CCBC. The report is provided as agreed at the Crime and Disorder Scrutiny Committee meeting of the 20th of March 2014.

2. SUMMARY

- 2.1 The Safer Caerphilly Community Safety Partnership (SCCSP) addresses anti-social behaviour (ASB) via the "Anti-Social Behaviour 4 Strike Process" developed by the Anti-Social Behaviour Team, based in the Caerphilly County Borough Council Community Safety section. This long-standing process was developed, in conjunction with partners, as a response to the statutory requirements placed on responsible authorities under the Crime and Disorder Act 1998. Over the years the process has built on its previous successes and emerging best practice. The ASB 4 Strike Process is a comprehensive and dynamic multi-agency approach to tackling ASB that has been very effective in dealing with perpetrators and, more recently, the victims of ASB.
- 2.2 The Anti-Social Behaviour Act 2003 and the Code of Guidance provided by Welsh Government to assist social landlords in their development of a policy and procedure, encouraged and emphasised a 3-strand strategy for dealing with nuisance and anti-social behaviour prevention, support and enforcement. The CCBC Housing Division, Statement of Policy and Procedure for Anti-Social Behaviour produced and followed by the Tenancy Enforcement Section is consistent with the overarching corporate aims and reflects the 3 strand strategy, emphasises an incremental approach to investigating and dealing with ASB and reflects good practice in this field. A copy of the Anti-Social Behaviour Policy, Procedure and Summary is available on the intranet on Directorate, Housing, Quicklinks and is also available on the Internet on www.caerphilly.gov.uk

3. LINKS TO STRATEGY

3.1 The overarching aims of Caerphilly County Borough Council (CCBC) in relation to anti-social behaviour and crime reduction are detailed in Caerphilly Delivers – The Single Integrated Plan 2013 - 2017. They are as follows:

Safer Caerphilly

- S1 Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents.
- S4 Ensure people are supported to live in their own homes and communities in safety.

Prosperous Caerphilly

- P2 Improve standards of housing and communities, giving appropriate access to services across the county borough.
- 3.2 The Council's Local Housing Strategy "People, Property, and Places" has the following aims:
 - Aim 6 To provide good quality, well managed houses in communities where people want to live, and offer people housing choices, which meet their needs and aspirations. Aim 11 To promote sustainable and mixed communities that are located in safe and attractive environments.
- 3.3 The Council's Strategic Equalities Plan has the following aim:

Equality Objective 1 – Tackling Identity based hate crime: – To reduce the levels of real or perceived instances of identity based abuse, bullying, harassment and violence, hate crime and hate incidents in the county borough.

4. THE REPORT

4.1 The Safer Caerphilly ASB 4 Strike Process is a multi-agency escalating process that aims to engage perpetrators and offer early interventions to moderate behaviour. Agencies coordinate referrals so that a full picture of emerging ASB and new ASB perpetrators is gathered. Interventions are then discussed and agreed among the partners from Stage 3 onwards. Each stage of the process is detailed below.

4.2 **Strike 1**

A referral is received regarding an individual's conduct in the community. A warning letter is issued to the individual or their parents if they are under 18, regardless of the type of accommodation that they live in.

The letter states the future consequences for the individual if the behaviour were to continue. In the case of tenants of the local authority or registered social landlords, this could include action being taken against the tenancy, with the ultimate sanction being eviction.

If the referral is received from a Police Officer, the Crime and Disorder Reduction Officer (CADRO) will send out a Strike 1 warning letter, if a referral is received from any other agencies within the council, or any other agency, the ASB Team will send the letter. The CADRO and the ASB Team work together to ensure non-duplication.

4.3 **Strike 2**

If a second referral is received within six months of the first, as the individual continues to cause problems in the community, then a second warning letter is sent in a similar vein as the previous correspondence, again illustrating the possible consequences if the behaviour was to continue. The letter is sent by the CADRO if the referral is from Police Officers and the ASB Team if from any other agency. Please note that the six month period does not delay the process in any way as an individual can enter stage 3 or 4 of the process if the relevant officer feels it is appropriate. An individual can progress through the process fairly quickly if continued behaviour occurs. The legislation prevents any enforcement action if there have been no further incidents within six months.

4.4 Strike 3

If further reports of anti-social behaviour are received, within six months of the second referral, the individual is referred to the Strike 3 Intervention meeting. Strike 3 meetings are held every 4 weeks and deal with referrals that have escalated to this stage during the intervening period. The Strike 3 Intervention Meeting is a multi-agency meeting and includes representatives from: Gwent Police, Community Safety Team, Youth Offending Service, Education, Social Services, Tenancy Enforcement, Victim Support and the Youth Service.

An agenda of the cases to be discusses at the meeting is formulated and disseminated to the appropriate agencies. Details are also required of all agencies involved in the meeting on the following issues: domestic abuse, child protection and vulnerable adult abuse and any information disclosed is recorded in the minutes of the meeting.

Each case is discussed using the schedule of incidents prepared by the local CADRO and ASB Team, and the relevant information that agencies bring to the meeting. A decision is made based upon all the facts presented.

The meeting is Chaired by the Community Safety Officer (ASB Coordinator) or Partnership Sergeant

The options available to the group are listed below:

- A Meeting with the perpetrator to talk about their behaviour, usually at the local Police Station
- An invitation to sign an Acceptable Behaviour Contract (ABC)
- Home Visit
- Referral to the Youth Inclusion Support Panel (YISP)
- Breach of ABC Letter
- Breach of ABC Meeting
- Monitor situation
- Phone Call to discuss with perpetrator
- Referral to the ASB Problem Solving Group

4.5 **Strike 4**

In cases where further referrals have been received despite repeated intervention attempts, cases are discussed at a further multi-agency meeting, the Problem Solving Group.

4.5.1 The Problem Solving Group

This meeting follows the format of the Strike 3 Intervention meeting but with the addition of a representative from the legal department of Caerphilly County Borough Council. Caerphilly County Borough Council Legal Services section takes forward all court destined ASB cases on behalf of the Partnership. The Partnership Police Inspector also attends. The group meets every six weeks and looks in detail at the schedule of incidents for each case to examine the success or otherwise of previous interventions, the personal circumstances of the perpetrators and the extent and seriousness of the ASB as well as the effect on any victims and the wider community. An important role of this group is to examine the likely prospects of success in court should a full ASBO be considered.

The group also discusses publicity of ASBO's granted by the courts and uses a decision making matrix to balance the community need to be reassured against any possible effect on the perpetrator and their family of adverse publicity. The group follows current Home Office guidance and seeks to publicise all outcomes where possible.

The meeting is chaired by the Community Safety Manager or the Partnership Inspector.

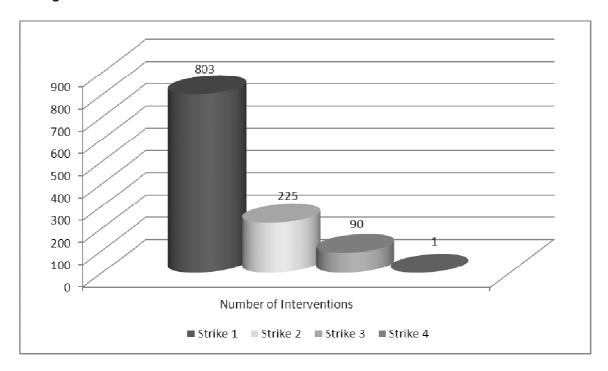
The options available to the group are listed below:

- Anti-Social Behaviour Order (ASBO)
- Anti-Social Behaviour Order upon conviction (CRASBO)
- Housing action including Notice Of Seeking Possession (NOSP) and Anti-Social Behaviour Injunction (ASBI)
- Monitor situation

Should the outcome be a proposed ASBO the perpetrator and his legal guardian are invited to write a letter detailing any mitigating factors to be considered before the final decision is made.

4.6 Process Outcomes

The ASB 4 Strike Process has been extremely successful with the main focus of the process being placed on the early interventions that can be used throughout the process to moderate behaviour. The below figure illustrates how many interventions at each Strike were utilised during 2013/14.



These figures illustrate the success of the first strike letter in deterring future anti-social behaviour. Since the ASB legislation was enacted 107 Anti-Social Behaviour Orders have been granted, 47 of these orders being granted against adults and 60 against youths. There are currently 10 live orders, 7 against adults and 3 against youths.

5. TENANCY ENFORCEMENT ASB POLICY

5.1 The over-riding aim of the Council's Housing anti-social behaviour policy and procedure is to provide a framework to ensure that it responds to all incidents of anti-social behaviour in a manner, which is consistent and appropriate. The policy and procedure seeks to support the wider aims and objectives of related strategies and plans in order to create safe and cohesive communities and improve the quality of life for Council tenants and leaseholders, and residents within the County Borough. The policy endeavours to complement and support the efforts of the Safer Caerphilly Community Safety Partnership and other local agencies through effective partnership working in order to provide a collaborative response to anti-social behaviour.

- The Tenancy Enforcement Section aims to effectively tackle anti-social behaviour and enable Council tenants, leaseholders and others to have quiet enjoyment of their homes and live in communities that are safe and cohesive. All complaints of anti-social behaviour made by or about a tenant or leaseholder will be referred to the Tenancy Enforcement Section (TES). Complaints of a general nature and the less serious incidents of anti-social behaviour will be referred to the Area and Neighbourhood Housing Offices for investigation. The TES will investigate all complaints of noise nuisance and the more serious/persistent incidents of anti-social behaviour. Complaints that are incorrectly directed to the TES are redirected accordingly.
- 5.3 The most common referrals to the Tenancy Enforcement Section are for verbal abuse/intimidation/harassment and noise nuisance. The chart below provides details of the most significant reason for a complaint for each recorded period, although up to three reasons can be recorded on the referral form. The most common complaint has been for intimidation and harassment closely followed by noise nuisance.

Type of nuisance	2011 - 2012	2012 - 2013	2013 - 2014
Intimidation/ harassment	200	213	170
Noise nuisance	189	205	213
Vandalism/property damage	31	38	30
Alcohol related	49	26	26
Drugs/ Substance misuse	63	80	75
Animal Nuisance	23	22	24
Physical Violence	22	9	15
Vehicle Nuisance	6	6	9
Litter/ Rubbish	0	3	1
Hate Related	3	7	5
Criminal Behaviour	12	11	15
Domestic Abuse	3	9	10
Garden Nuisance	2	1	6
Prostitution/sex acts	4	0	0
Misuse of common land	4	6	3
TOTAL	611	636	602

5.4 Upon receipt of a referral the referral is logged, assessed, graded and allocated to an Officer by the Tenancy Enforcement Manager. In order to determine whether actions constitute anti-social behaviour consideration is given to a number of factors, including the frequency and severity of the incidents, the length of time the incidents have been occurring, the effect of the

incidents on the victim and the intentions of the perpetrator.

The Tenancy Enforcement Section seeks to provide a complainant or victim centred approach and will endeavour to provide a consistent, reactive and responsive service. All complaints will be treated seriously and will be dealt with fairly and without prejudice or preference. All responses to incidents of anti-social behaviour will be proportionate, measured and reasonable and the TES are fully committed to tackling both the causes and the effects in an effective and structured manner.

The TES plays an active role as a partner in the Safer Caerphilly Community Safety Partnership. The Tenancy Enforcement Manager attends and contributes in Strike 3 and Problem Solving Group meetings which form part of the 4 strike procedure and is also a member of the Caerphilly Domestic Abuse Forum.

The TES does not just enforce the conditions of tenancy through legal action. In accordance with requirements of the Welsh Government guidance and the Housing policy of prevention, support and enforcement strategy, TES provides support and assistance to perpetrators in complaint cases. The team works with some of the most vulnerable and at risk members of society and recognises that we don't have to just stop the nuisance behaviour but also reduce and/or stop the actual cause of the nuisance behaviour in order to break the cycle. Perpetrators can be victims themselves and need support and assistance. The TES spend a lot of time discussing issues with the perpetrator to try and determine why they are behaving in an anti-social manner. This usually produces details of a raft of issues/ problems that the perpetrator has. The Officer dealing with the case will assess the information and make appropriate referrals to different organisations/ agencies (with the permission of the perpetrator) to try to assist them to resolve the issues and thus improve their behaviour.

On occasion support and assistance will not prevent anti-social behaviour and legal action is required to be taken to enforce the conditions of tenancy. Over the past 5 years the following legal actions have been taken by TES:

Legal Action	2009 / 2010	2010 / 2011	2011 / 2012	2012 / 2013	2013 2014
Undertaking	1	0	0	1	1
Injunction - with/ without power of arrest	7	5	8	2	0
Notice to apply for a Demotion Order	12	7	1	5	1
Demotion Order	1	0	0	0	0
Notice of Seeking Possession	20	20	10	29	17
Suspended/Postponed Possession Order	1	0	1	4	3
Outright Possession Order/ Eviction	4	6	2	1	9

6. EQUALITIES IMPLICATIONS

This report is for information purposes only, so the Council's full Equalities Impact Assessment process does not need to be applied. The Anti-social behaviour processes are used to tackle hate crime issue including those related to identity based hate crime to contribute to Equality Objective 1

7. FINANCIAL IMPLICATIONS

7.1 There are no financial implications, this report provides service information only.

8. PERSONNEL IMPLICATIONS

8.1 There are no personnel implications for the Council.

9. CONSULTATIONS

9.1 This report has been sent to the consultees listed below. There are no comments that have not been reflected in the report.

10. RECOMMENDATIONS

10.1 The report is noted.

11. REASONS FOR THE RECOMMENDATIONS

11.1 The report is in response to a Scrutiny request and is for information only.

12. STATUTORY POWER

Crime & Disorder Act 1998 Anti-Social Behaviour Act 2003 Housing Act 1996

Authors: Rachel Thornett, Tenancy Enforcement Manager

Tel: 01495 235452 E-mail: thornr1@caerphilly.gov.uk

Natalie Kenny, Community Safety Officer

Tel: 01495 235442 E-mail: kennyn@caerphilly.gov.uk

Consultees: Councillor Hefin David, Chair Crime and Disorder Scrutiny Committee

Councillor David Poole, Cabinet Member for Community and Leisure Services Councillor Sean Morgan, Vice Chair, Crime and Disorder Scrutiny Committee Superintendent Marc Budden, Safer Caerphilly Strategic Lead and Delivery Group

Chair

Rob Hartshorn, Head of Public Protection, Vice Chair Delivery Group

Kathryn Peters, Community Safety Manager

Chief Inspector Paul Staniforth, Caerphilly Local Policing Unit

Inspector Kevin Childs, LPU Partnership Inspector

David A Thomas, Senior Policy Officer (Equalities and Welsh Language)

Sian Phillips, Human Resources Manager Paul Adams, Senior Assistant Accountant

Background papers:

- Caerphilly Delivers Single Integrated Plan 2013 2017
- Local Housing Strategy People, Property and Places
- Statement of Policies and Procedures for Anti Social Behaviour
- Code of Guidance for local Authorities Anti-social Behaviour Policies and Procedures
- Strategic Equalities Plan

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CRIME AND DISORDER SCRUTINY COMMITTEE - 11 SEPTEMBER 2014

SUBJECT: DOMESTIC ABUSE PROCESSES FOR VICTIMS

REPORT BY: REBECCA HAYCOCK, DOMESTIC ABUSE COORDINATOR

1. PURPOSE OF REPORT

1.1 This report is provided in response to a member request for information on the services available and provided to Domestic Abuse victims by agencies operating across the borough and in particular what support is available to victims in crisis outside of normal working hours. The report is provided as agreed at the Crime and Disorder Scrutiny Committee meeting of the 20th of March 2014.

2. SUMMARY

- 2.1 The Safer Caerphilly Community Safety Partnership (SCCSP) addresses domestic abuse and support to victims through direct intervention by Gwent Police in supporting victims and investigating crimes, and through the support and refuge provision provided by third sector and funded agencies.
- 2.2 This report summarises the level of domestic abuse across the county borough and how victims are dealt with and supported by statutory and third sector agencies. In particular the support available outside normal working hours is set out in the body of the report.

3. LINKS TO STRATEGY

3.1 The overarching aims of Caerphilly County Borough Council (CCBC) in relation to domestic abuse and crime reduction are detailed in Caerphilly Delivers – The Single Integrated Plan 2013 - 2017. They are as follows:

Safer Caerphilly

- S2 Reduce crime and the fear of crime for the residents of the county borough.
- S4 Ensure people are supported to live in their own homes and communities in safety.

4. REPORT

4.1 The cross-government definition of domestic violence and abuse is:

any incident or pattern of incidents of controlling, coercive, threatening behaviour, violence or abuse between those aged 16 or over who are, or have been, intimate partners or family members regardless of gender or sexuality. The abuse can encompass, but is not limited to:

- psychological
- physical

- sexual
- financial
- emotional

Controlling behaviour is: a range of acts designed to make a person subordinate and/or dependent by isolating them from sources of support, exploiting their resources and capacities for personal gain, depriving them of the means needed for independence, resistance and escape and regulating their everyday behaviour.

Coercive behaviour is: an act or a pattern of acts of assault, threats, humiliation and intimidation or other abuse that is used to harm, punish, or frighten their victim. This definition includes so called 'honour' based violence, female genital mutilation (FGM) and forced marriage, and is clear that victims are not confined to one gender or ethnic group.

Whilst this definition of domestic abuse is both gender neutral and age specific the overwhelming majority of the most severely affected victims are women (British Crime Survey 2004) and an increasing proportion of incidents refer to younger people both within their familial and intimate relationships.

4.2 In Caerphilly during 2013 there were 3897 police logs of domestic abuse with 1346 crimes and 2567 cases being discussed on the Domestic Abuse Conference Call (DACC); there were 277 high risk cases heard at Multi-Agency Risk Assessment Conferences (MARACs); 75% of children on the Child Protection register have domestic abuse within the household. Despite the high numbers of reported incidents they represent only part of the true picture of domestic abuse across Caerphilly; on average only 23% of all incidents are reported to the police (British Crime Survey 2004).

DACC's are dialled into each weekday morning by all agencies that have a response duty to victims of domestic abuse including third sector support agencies, local authority housing, social service and health.

MARAC's are attended by agencies who have a role to play in continued safety planning for victims and providing support through the court process and beyond.

The cost of domestic abuse for Caerphilly has been estimated based upon the research used within the British Crime Survey and based on mid-year 2009 population estimates. Including both economic and human/emotional costs domestic abuse is estimated to cost Caerphilly over £48 million; this only includes domestic abuse perpetrated by intimate partners and is limited to the 16-59 year old local population.

4.3 Services within Caerphilly are provided in the main by third sector agencies with the exception of one direct funded specialist support worker, the Independent Domestic Violence Advocate who supports high risk, and very high risk victims through the criminal justice system. Support services offer a co-ordinated multi-agency response to victims of domestic abuse through a single pathway which places the victim and their family at the centre of support. All services recognise the need for tailored support and with the exception of refuge provision and the Freedom Programme are non-gender specific.

(The appended flowchart below represents the pathway of support)

- 4.4 Following a disclosure of domestic abuse, and once immediate safety is established, all victims should be referred to a specialist agency whereby a DASH (Domestic Abuse Stalking Harassment and Honour Based Violence) risk assessment must be carried out and appropriate safeguarding put in place. As led by the victim, support can be offered based upon their identified needs.
- 4.5 The victim and their children may require emergency accommodation and this can be accessed 24 hours through the numbers provided. Access is available to 4 refuges and one Safe House that also accepts male victims. The victim may request support to return/remain

safely within their home and a variety of safety measures can be put in place to achieve this. Home safety support is limited by funding but may be provided via the Gwent Police specialist unit and also via the Community Safety Partnership team. Support includes home security e.g. locks, lighting, CCTV and also in serious cases the provision of refuge rooms. South Wales Fire and Rescue Service also provide arson prevention measures. The victim may choose to relocate to a new area. In all instances on-going emotional and practical support is available for the family.

- 4.6 If following a disclosure of domestic abuse the victim declines any intervention then information on how to access support should be given and any child protection/POVA referrals considered.
- 4.7 The flowchart represents the specialist domestic abuse services available to victims within Caerphilly and accessible through a single point of entry. Services are subject to and restricted by funding.

4.8 **Gwent Police**

The Gwent Police Domestic Abuse Safety Unit provides the specialist response within Gwent Police with Local Policing Units and Response Staff and the Force Control Room providing the immediate response to incidents and subsequent investigation.

On first notification of a domestic abuse incident, or crime, the main priority it to the safety of the victim and other persons at risk, including children. The Force Control Room ensure that initial safety is secured and that the victim is supported through the process and kept informed of the deployment of officers. The immediate response is to ensure that a DASH risk assessment is carried out and that a safety plan is in place for victims. Where there is a high risk of harm or the incident involves honour based violence the matter is referred to bronze or silver cadre to consider what enhanced response may be needed. All DA calls are automatically referred into the Domestic Abuse Conference Call system so that a multiagency response can be discussed to the needs of the victim.

The Domestic Abuse Safety Unit manages the DACC and MARAC processes and reviews all risk assessments and safety planning. In addition the Unit manages the Domestic Abuse Disclosure Scheme (Clares Law) and Domestic Violence Protection Orders (DVPO's). DVPO's are newly enacted and allow for the court to provide an order immediately excluding a perpetrator from an area.

4.9 **Prevention**

Prevention work within Caerphilly is paramount to tackling domestic abuse; raising awareness of the issues and equipping the whole community with knowledge and information is crucial. Training of professionals working in the borough is available through the Caerphilly Workforce Development Programme as is more bespoke agency/role specific training.

Domestic Abuse workplace policies are present in all public authorities in Wales including Caerphilly. The current policy is under review and alongside the launch of this will be an awareness raising campaign and a newly developed training package for identified Domestic Abuse Champions within the Council. This work is on-going as part of Welsh Governments 10,000 Safer Lives agenda with plans to work with employers within the private sector.

4.10 Much of the work done with children and young people around healthy and respectful relationships is done on an ad hoc basis with no secure funding. It is hoped that the Gender-based Violence, Domestic Abuse and Sexual Violence (Wales) Bill will help to address this.

There is limited service provision within Caerphilly for children and young people who display aggressive behaviour within the family. Drawing upon pockets of good practice across agencies a model of work is currently being developed aimed at working with children and young people under the age of 18, around abusive behaviours within their intimate and familial relationships

5 SUPPORT CONTACTS

Safer Caerphilly Multi-agency Centre (MAC) **01443 819317** (Mon-Fri 9am -5pm) Cameron House, 57 Commercial Street, Ystrad Mynach, CF82 7DW

Out of hours **029 2086 0255** (Caerphilly Domestic Abuse Service) All Wales Domestic Abuse and Sexual Violence Helpline **0808 80 10 800**

For further information and links to support services visit: livefearfree.org.uk

6. EQUALITIES IMPLICATIONS

This report is for information purposes only, so the Council's full Equalities Impact Assessment process does not need to be applied, however in practice there are very clear links between Domestic Abuse and Equalities issues and the two areas overlap on many levels. Domestic Abuse by its very nature can involve issues around gender, age, disability or sexual orientation for example.

7. FINANCIAL IMPLICATIONS

7.1 There are no financial implications, this report provided service information only.

8. PERSONNEL IMPLICATIONS

8.1 There are no personnel implications for the Council.

9. CONSULTATIONS

9.1 This report has been sent to the consultees listed below. There are no comments that have not been reflected in the report.

10. RECOMMENDATIONS

10.1 The report is noted.

11. REASONS FOR THE RECOMMENDATIONS

11.1 The report is in response to a Scrutiny request and is for information only.

12. STATUTORY POWER

Crime & Disorder Act 1998

The Protection from Harassment Act 1997 (as amended by the Protection of Freedom Act 2012)

The Female Genital Mutilation Act 2003

The Domestic Violence Crime and Victims Act 2004

The Anti-social Behaviour, Crime and Policing Act 2014

Authors: Rebecca Haycock, Domestic Abuse Coordinator

Consultees: Councillor Hefin David, Chair Crime and Disorder Scrutiny Committee

Councillor David Poole, Cabinet Member for Community and Leisure Services Councillor Sean Morgan, Vice Chair, Crime and Disorder Scrutiny Committee Superintendent Marc Budden, Safer Caerphilly Strategic Lead and Delivery Group

Chair

Rob Hartshorn, Head of Public Protection, Vice Chair Delivery Group

Kathryn Peters, Community Safety Manager

Chief Inspector Paul Staniforth, Caerphilly Local Policing Unit

Inspector Kevin Childs, LPU Partnership Inspector

David A Thomas, Senior Policy Officer (Equalities and Welsh Language)

Paul Adams, Senior Assistant Accountant Sian Phillips, Human Resources Manager

Appendices:

Appendix 1 Caerphilly Multi-agency/ single pathway response for victims of domestic abuse

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<u>APPENDIX- Caerphilly multi-agency/single pathway response for victims of domestic abuse</u>

Victim discloses domestic abuse

The sure immediate safety of family

(Emergency response/CAADA DASH)

Referral to MAC

(Risk Assessment/Need Assessment/Safety Planning)

Safer Caerphilly Multi-agency Centre **01443 819317** (Mon – Fri 9am – 5pm)

Out of hours - 029 2086 0255 (Caerphilly Domestic Abuse Service)

- **0808 80 10 800** All Wales Domestic Abuse and Sexual Violence Helpline

Caerphilly Specialist Domestic Abuse Services

- 24 hour Refuge Provision
- DACC
- MARAC
- IDVA Service (Criminal Justice)
- Target Hardening
- Outreach Service for Adult victims
- Outreach Service for BME Communities
- Outreach Service for Children and Young People (CYP)
- Freedom Programme
- Group Work Programmes CYP

Agencies at the MAC:

Llamau

BAWSO

IDVA

Victim

Support

DAFs (Drugs and Family Support)

Drug Aid

MIND

Additional Support Services

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Agenda Item 7



CRIME AND DISORDER SCRUTINY COMMITTEE - 11 SEPTEMBER 2014

SUBJECT: PACT REVIEW

REPORT BY: CHIEF INSPECTOR - PAUL STANIFORTH

1. PURPOSE OF REPORT

1.1 The report is provided as an information item for Elected Members to bring their attention to a review of partnership engagement process with members of the public.

2. SUMMARY

- 2.1 PACT was adopted as a recognised engagement method by Gwent Police and CCBC in 2006 as a result of the guidance provided in the National Reassurance Policing Programme. The basis of this original neighbourhood policing model is to have dedicated police resources working together, with partners and the public, to understand and tackle the problems that matter to them most.
- 2.2 Initial guidance set out a meeting programme to be held in each ward area on a rolling quarterly programme supported by a random sample questionnaire of 100 residents, to identify local problems to be confirmed, prioritised and actioned at the locally held meeting. Since its inception in 2006, the PACT meeting method has been reviewed on a number of occasions in an attempt to update the process as local requirements have evolved. Despite these reviews, the original rigid and bureaucratic meeting process is still used as a main engagement method by the force.
- 2.3 In response to representations made to the police and crime commissioner during public surgeries and meetings across the force, it has been decided that the PACT process is in urgent need of review. It is recognised that there is a poor level of attendance in the majority of PACT meetings that take place. It is accepted that there are pockets of success in terms of the level of attendance across the force and it is important that those meetings are retained and enhanced so as not to damage public confidence in those wards.
- 2.4 This review remains cognisant of the findings of several other reviews which have been conducted across the force, both by local neighbourhood staff and the office of the PCC. The commissioner has publicly announced that the PACT process will be changed to meet the evolving needs of our communities. This report summaries progress so far.

3. LINKS TO STRATEGY

- 3.1 Supports the single integrated plan, "Caerphilly Delivers" across the 'Safer Caerphilly' strand
- 3.2 Effective engagement and consultation, whether alone or in partnership, supports the Council's approved Public Engagement Strategy and the guidance in the Equalities Consultation and Monitoring document.

4. THE REPORT

4.1 This report is intended to identity options to improve the current method of engaging with the public in order to identify priorities that local police and partners can problem solve, in order to feed back the results to the community, which in essence is exactly what (PACT) was set up to achieve.

4.2 Agreed engagement principles for Gwent

- 4.2.1 We will work together to engage and consult, with the people in Gwent, on key policing and community safety matters in a coordinated way.
- 4.2.2 We will jointly identify the purpose of any engagement, and work with local communities to implement the most appropriate and effective engagement activity to achieve this based upon tier requirements.
- 4.2.3 We will support and empower communities to actively participate in local decision making and incident resolution by providing opportunities to engage with service providers to identify and problem solve their concerns.
- 4.2.4 We will jointly develop, empower and use a robust approach to maintain a local contacts network to facilitate engagement and problem solving activities to address identified issues.
- 4.2.5 All partners will explore, develop and share a range of common and effective engagement methods.
- 4.2.6 We will effectively communicate and discuss feedback actions completed and outcomes with communities and how they will be used to affect service provision.
- 4.2.7 We will regularly review and evaluate engagement activities and publish the findings.

4.3 The PACT process

To understand where the process is failing requires a firm understanding of the PACT process itself. The process is bound by legislation and requires the Police to work in partnership in order to engage with the public, based on the fundamental principles of neighbourhood policing – access, influence, intervention and answers. It is a misconception that if the meeting is poorly attended the process has failed. The meeting serves two main functions. To deliver the answers back to the community and to a lesser degree, decide upon the priorities for the area over the next quarterly period. If proper quality engagement has already taken place it is possible to clearly identify the priorities prior to the meeting. In a poorly attended meeting there is virtually no democratic function in agreeing the top three priorities for the ward, due to lack of numbers in attendance. The meeting is used to deliver the results from the previous cycle of the process and offers local residents an opportunity to speak with a senior officer within their policing area, normally Sergeant or Inspector. In recent years the Police attendance has diminished to PC and CSO level, which has attracted criticism from those who attend.

4.4. Key priorities

Over the past three months focus groups have taken place involving representatives from all LPU's, together with Gwent Police corporate communications and partnership analysts. The findings from the previous PACT reviews have been considered as well as the experience from the neighbourhood Inspectors and other key staff present. An internal guardian communication system entry has been released inviting comment from the whole force to inform the process of review.

As a result, the following key priorities were agreed in terms of moving the process forward:

The name 'PACT' is largely as a gae 24 ith a failing process and if we are to improve the entire process then consideration should be given to totally rebranding a new

- name
- There is a need for a corporate approach towards the process from start to finish, contained within a clear tactical framework of delivery. Within this framework there should be room for an element of localism, to ensure that the process is flexible enough to deliver the service according to the individual needs of each neighbourhood and partnership.
- There is a need to remove those 'failing' PACT meetings from the process as they are undermining public confidence and replace them with another form of 'Answers' back to the public.
- 4. Partnership involvement needs to be clearly evidenced throughout the process but may not be corporate across all five LPU's.

4.5 Alternative branding

Discussions have taken place with corporate communications over the potential to rename the PACT process. Strong representations were made by the focus group clearly indicating that if we retain the name PACT it will hinder the potential success of any reformed process. This is due to the stigma that is attached to the name, which is heavily associated with poorly attended meetings in the majority of areas across the force.

4.6 Recommendations

- Completely re name the process as 'Your Voice in *Ystrad Mynach*'
- Adopt new up to date methods of identifying priorities with the use of tablets and OWL (online neighbourhood watch) which will enhance our more traditional methods of engagement.
- Remove poorly attended old style PACT meetings after community consultation.
- Retain those meetings, which are deemed as successful and build upon their success.
- Introduce a consistent level of structured Inspector availability for community consultation and feedback.
- Enhance the feedback of outcomes to the community by using social media, improved local advertising, surgeries and neighbourhood team presentations.

5. EQUALITIES IMPLICATIONS

5. A full equality impact assessment will be produced by Gwent Police once local independent advisory groups have been consulted (due to take place early August).

6. FINANCIAL IMPLICATIONS

6.1 Cost of tablets for new face to face engagement processes which has been met by Gwent Police.

7. PERSONNEL IMPLICATIONS

7.1 Local Authority Community Safety Wardens (CSW's) attend the local PACT meetings to represent the local authority and feedback on relevant issues. They play a key role in ensuring that the local authority element of the partnership response to resident's problems is dealt with. Measures have been discussed to ensure that the important partnership link will be clear and that CSW's will still play a part in local joint engagement so as not to reduce their accessibility to the local communities.

8. CONSULTATIONS

- Community Safety Unit
- Members of the public
- Office of the PCC

- Gwent Police neighbourhood staff representing every local policing area.
- Independent advisory group
- Elected members in each authority (Newport still pending)

9. RECOMMENDATIONS

9.1 That Committee Members note the recommendations of the review as listed at 4.6

10. REASONS FOR THE RECOMMENDATIONS

10.1 Improvement of a partnership public consultation process

11. STATUTORY POWER

11.1 There is no statutory power applicable to this report

Author: Ch. Insp Paul Staniforth

Consultees: Councillor Hefin David, Chair Crime and Disorder Scrutiny Committee

Councillor David Poole, Cabinet Member for Community and Leisure Services Councillor Sean Morgan, Vice Chair, Crime and Disorder Scrutiny Committee Superintendent Marc Budden, Safer Caerphilly Strategic Lead and Delivery Group

Chair

Rob Hartshorn, Head of Public Protection, Vice Chair Delivery Group

Kathryn Peters, Community Safety Manager Inspector Kevin Childs, LPU Partnership Inspector

David A Thomas, Senior Policy Officer (Equalities and Welsh Language)

Paul Adams, Senior Assistant Accountant Sian Phillips, Human Resources Manager

Agenda Item 8



CRIME AND DISORDER SCRUTINY COMMITTEE - 11TH SEPTEMBER 2014

SUBJECT: SAFER CAERPHILLY PERFORMANCE SCORECARD

REPORT BY: KATHRYN PETERS - COMMUNITY SAFETY MANAGER

1. PURPOSE OF REPORT

1.1 The purpose of the report to present to members the Safer Caerphilly Partnership Performance Scorecard.

2. SUMMARY

- 2.1 Members requested at the last Scrutiny meeting that the Safer Caerphilly Scorecard be reported at each meeting as demonstrative of Partnership progress under the 'Caerphilly Delivers' single integrated plan.
- 2.2 The Scorecard is attached, updated to the end of quarter three of 2013 14. The card has been further developed since the last committee meeting to sit on the Ffynnon performance management system.
- 2.3 The strands relevant to Crime and Disorder Scrutiny Committee are:
 - **S1** Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents.
 - **S2** Reduce crime and the fear of crime for the residents of the county borough.
 - **S3** Reduce the harm caused to communities through substance misuse.

3. LINKS TO STRATEGY

- 3.1 Caerphilly Delivers Safer Caerphilly theme, one in which all residents:
 - Are safe and feel safe inside their homes and out in the community.
 - Are reassured, listened to by community safety agencies and encouraged to report any crime and disorder issues they may have.
 - Need to feel safe and independent and when they need additional support, or where they
 have additional need, they should be able to access support from community safety and
 safeguarding agencies.

4. THE REPORT

4.1 The Safer Caerphilly Scorecard shows progress against performance targets and actions up to the end of December 2013.

- 4.2 The Scorecard was scrutinised by the Safer Caerphilly Delivery Group at its quarterly meeting on the 27th of January 2014. Reporting was undertaken on an exception basis with commentary made on targets and actions as included within the scorecard appended.
- 4.3 As part of the annual review of Caerphilly Delivers the Safer Caerphilly Scorecard will be refreshed and updated for 2014 –15.
- 4.4 The review will encompass a review of targets based on performance and those applicable to national and regional members of the partnership. It will also include a refresh of action areas under each of S1 to S3.
- 4.5 The Safer Caerphilly Delivery Group is currently undertaking the annual strategic assessment process statutorily placed on community safety partnerships. The result of the strategic assessment for 2014 to 205 will inform the action areas for the coming year.

5. RECCOMENDATIONS

5.1 That the contents of this report and the appended scorecard are noted

6. CONSULTATIONS

6.1 This report has been sent to the consultees listed below. There are no comments that have not been reflected in the report.

Author: Kathryn Peters, Community Safety Manager.

Consultees: Councillor Hefin David, Chair, Crime and Disorder Scrutiny Committee

Councillor Jean Summers, Vice Chair, Crime and Disorder Scrutiny Committee Councillor David Poole, Cabinet Member for Community and Leisure Services Superintendent Marc Budden, Safer Caerphilly Strategic Lead and Delivery Group

(CSP) Chair

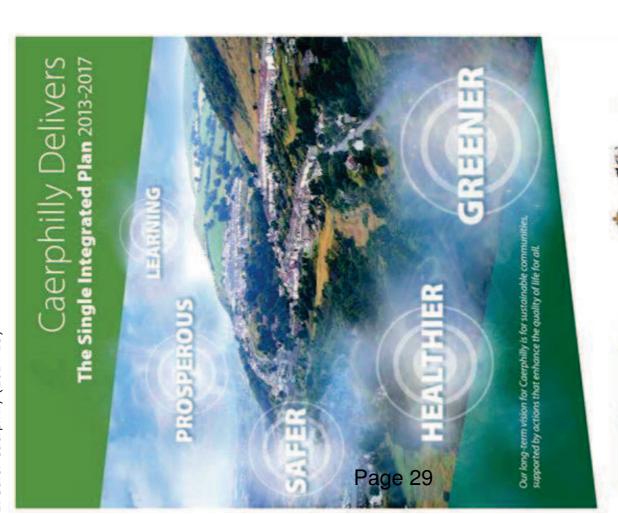
Rob Hartshorn, Head of Public Protection, Vice Chair Delivery Group

Chief Inspector Paul Staniforth, Caerphilly Local Policy Unit

Inspector Gareth Lintern, LPU Partnership Inspector.

Appendices:

Appendix 1 Safer Caerphilly Scorecard pdf. S1 – S3 Quarter 3 update 2013 –14





SAFER CAERPHILLY

A Safer Caerphilly is one in which all residents

- Are safe and feel safe inside their homes and out in the community.
- Are reassured, listened to by community safety agencies and encouraged to report any crime and disorder issues they may have.
- Need to feel safe and independent and when they need additional support, or where they have additional need, they should be able to access support from community safety and safeguarding agencies.

Through the analysis of partnership data and consultation, four priorities have been formed from key issues, which will be addressed over the next five years to allay the dominant concerns of the residents of the county borough:



S1 Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents.



S2 Reduce crime and the fear of crime for the residents of the county borough.

Reduce the harm caused to communities



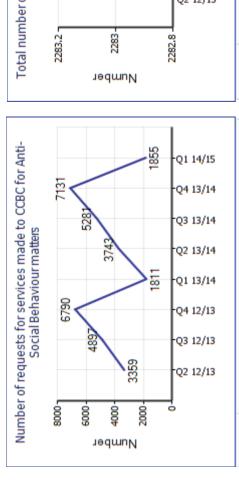
through substance misuse.

S4 Ensure people are supported to live in their own homes and communities in safety.

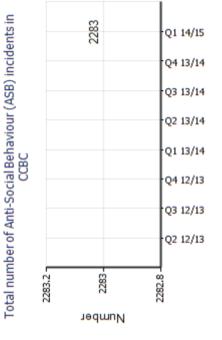


S5 Improve the education, information, early intervention, prevention and harm reduction in relation to substance misuse in the County Borough (Prev. H4)

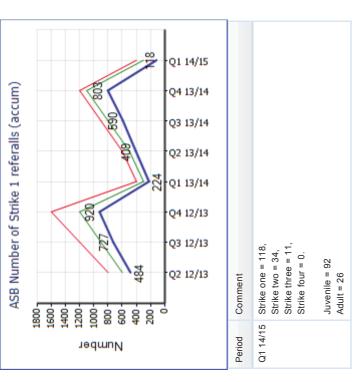
Priority S1: Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents 2. Safer Caerphilly (2014-15)



Period Comment	Q11477 There were a total of 1855 requests for service made to CCBC regarding abti-social behaviour matters during quarter one.	ge 3(
	uests for service made to CCBC matters during quarter one.	





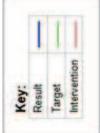


Additional comments:

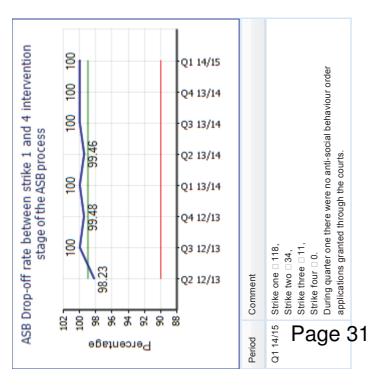
Additional comments:

Additional comments:





Priority S1: Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents



Additional comments:

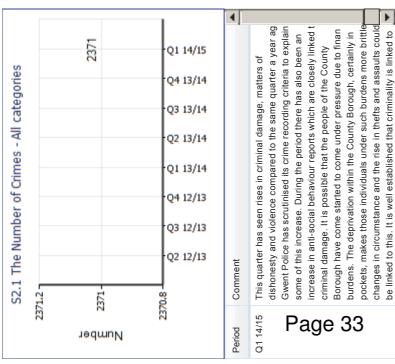
Intervention Target Key: Result

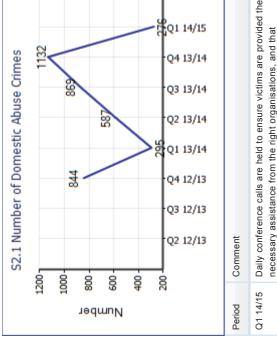
Priority S1: Reduce incidents of anti-social behaviour and reduce fear of becoming a victim of anti-social behaviour for residents

Priority Action

	Period Title	Comment	RAG	Overall Status	Progress Status	% Complete
	(Further Develop) Continue to provide support to victims of anti-social behaviour through the Independent Victims Champion Service including mediation support as necessary.	The ABS Victims Champion Service has provided support to 51 victims this quarter. Four new volunteers have been recruited to provide to support. Target hardening has been provided to 6 properties. E.g. CCTV, door and window locks.	0	In Progress	On Track	65
	(New) Work to inlcude social media harrassment (e.g. Facebook, Twitter etc.) within the ASB "Four Strikes" process and develop an educational warning campaign for delivery in all 14 secondary schools.	New action for 2014/15. This action remains outstanding for the year.	0	Not Started	Behind	0
	(New) Work with partners to the ASB process, including the Office of the Police and Crime Commissioner, to prepare for legislative changes under the Anti-social behavior, Crime and Policing Bill.	Preparation for the new legislation is underway with a proposed procedure drafted for discussion with partners. A meeting took place this week withstrategic local authority managers to discuss "buy in" to the new process. NPT's are being encouraged to increase referrals into the 4 strike process as these are low at present.	0	In Progress	On Track	35
2 <u>4</u> 35€35	Continue to work with partners to provide diversionary activities to deter and prevent young people from committing ASB	Various youth diversionary activities have been carried out throughout the quarter mainly through the Police, Youth Services and Youth Offending Service. A total of 374 diversionary activity places were also offered to young people as part of Project Bernie. Welsh Government allocations were supplemented by the use of the Local Authority Outcome Agreement.	0	In Progress	On Track	40
	Promote and raise awareness of the ASB 4 Strike Process to ensure that perpetrators are being dealt with accordingly.	Promotion of the service continues internally and to the public where opportunities arrise.	0	In Progress	On Track	20

Priority S2: Reduce crime and the fear of crime for the residents of the county borough





DASH forms ensures that risks are identified early and that positive

offenders are proactively dealt with. Close local supervision of action is taken. Gwent Police Officers are currently undergoing Protection Orders to be imposed on offenders for the protection of

victims including those reluctant to pursue to Court.

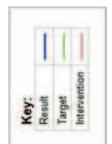
training as a result of a change in legislation, which allows for DV

S2.2 Number of recorded criminal damage incidents 2000 2000 1819 1500 1819 1600 2000 2000 2000 2000 2000 2000 2000 2017/13 2017/13 2020 2017/13 2020	Period Comment	Q1 14/15 This slight rise would be in line with the same trend we saw with ASB. Both matters are closely related. Again, changes in our method of recording incidents last year, could also lend itself to the increase. Predictive analysis indicates that damage and ASB should begin to decrease in August. Positive action including the revision of the Criminal Damage LPU Strategy and school initiatives such as the 'Don't Forget About the Price Tag' initiative are all concentrated on reducing criminal damage.

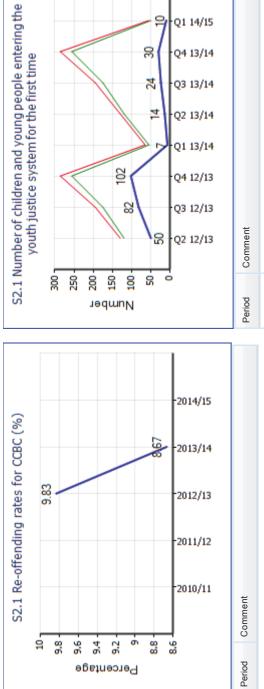
Additional comments:

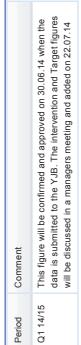
Additional comments:

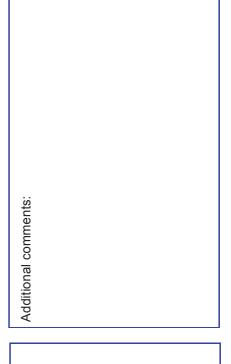
Additional comments:











Intervention Target Key: Result

Additional comments:

Page 34

Priority S2: Reduce crime and the fear of crime for the residents of the county borough

S2.3 Number of recorded deliberate fires in CCB

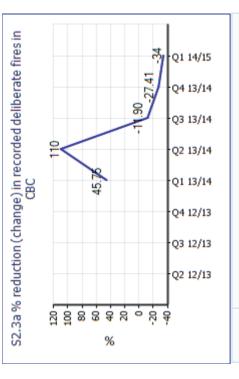
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Number





Q4 13/14

Q3 13/14

Q2 13/14

Q1 13/14

Q4 12/13

Q3 12/13

Q2 12/13

8

Comment

Period Q1 14/15

Comment

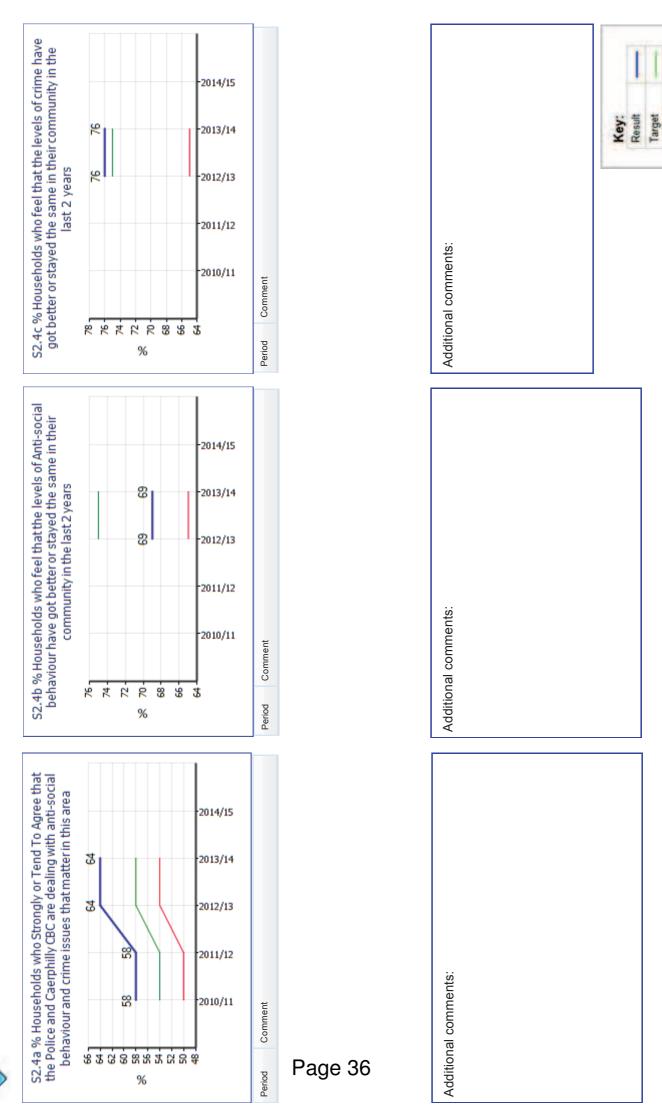
Q1 14/15 The significant reduction in numbers of deliberate fires as compared to the first quarter last year is a result of the continued strong partnership working between partners including the Project Bernie anti-grass arson initiative that runs over the first quarter each year. Multi agency days of action including joint work between the Community Safety Unit, Fire Crime Unit, Gwent Police and Probation have contributed to the reduction figure. Probation also arranged Community Payback work in cutting firebreaks in hillsides in advance of the peak grass arson period.

Additional comments:

Additional comments:

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Priority S2: Reduce crime and the fear of crime for the residents of the county borough



Intervention



Priority S2: Reduce crime and the fear of crime for the residents of the county borough

	% Complete	45	04	45	45
		~	~	~	~
	Progress Status	On Track	On Track	On Track	On Track
	Overall Status	In Progress	In Progress	In Progress	In Progress
	RAG	0	0	0	0
Priority Action	Comment	Partnership work to reduce the number of deliberate fries continues to have success with a reduction from 309 to 205 deliberate fires compared with the same period last year. Local community Risk Management Plans are in place in each of the station areas Aberbargoed, Community Risk Management Plans are in place in each of the station areas Aberbargoed, Caerphilly, Rhymney, Risca and Abercarn that allow local Commanders to make use of data and intelligence to work with local partners to prioritise prevention activity according to need with focus on accidental dwelling fires, deliberate fires and road safety as appropriate. The Bernie Period this year ran into the first quarter with 374 youth diversionary activities provided by SWFRS and partners including Caerphilly Youth Service and the WRU. Of 326 deliberate grass fires across the SWFRS area only 51 incidents took place in CCBC.	Police hold daily tasking at both local and Force level to address overnight crime and any emerging crime patterns. Information from these meetings is shared with local partners when appropriate. In addition to this Police CADRO's utilise OWL and other forms of Social Media to raise public awareness to incidents and to deliver protective measures and advice on target hardening. Weekly Police Tasking incorporates the findings of a weekly Tactical Assessment where officers from various departments discuss areas of activity and persons to be targeted. Initiatives such as the criminal damage 'Price Tag' competition run in Comprehensive Schools have all been designed to address problematic crime. Gwent Police continue to work with Partners from CCTV, Safer Caerphilly, and Street Pastors to deliver a night time service to our targeted town centres. The Safer Caerphilly After Dark initiative continues to progress with a new NTE officer having recently been appointed.	Monthly tasking meetings have resumed with a focus on those agencies able to intervene to tackle crime and ASB hotspots and perpertrators with YOS, Youth Services, Fire Service, CSWs, Community Safety Partnership, After Dark PC, CADROs and Tenancy Enforcement.	'WRAP2' workshops were organised for 29 Caerphilly Youth Workers and YOS staff. Similar training packages have also recently been delivered to young people and RSL's. In June, 'ACT Now' was also delivered to students on a Public Service Course at Ystrad College. As a result of the on-going training provided we are now starting to receive referrals into Prevent and the Channel process.
	Title	Continue to support SWFRS and partners to address deliberate grass fires incidents and arson.	Focus on the problematic crime areas highlighted in the 1314 Strategic Assessment of Violence Against the Person, Criminal Damage and Theft Related Crime.	Hold monthly partnership tasking meetings to address new and emerging crime patterns.	Increase awareness of hate crime and PREVENT within front-line services, providing training where necessary.
	Period Title	Q1 14/15	Page Page	24 37:	Q1 14/15

Priority S2: Reduce crime and the fear of crime for the residents of the county borough

Priority Action

Period Title	Title	Comment	RAG	RAG Overall Status	Progress Status	% Complete
Q1 14/15	Prioritise the needs (previously - monitor the amount) of repeat victims of Domestic Abuse	Daily conference calls are held to ensure victims in need are identified and provided the necessary assistance from the right organisations. A number of Gwent Police Supervisors have received 'Learning The Lessons' training input which better prepares them to supervise and monitor DV. Close local supervision of DASH forms ensures that risks are identified early and that positive action is taken. Gwent Police Officers are currently undergoing training as a result of a change in legislation, which allows for DV Protection Orders to be imposed on offenders for the protection of victims including those reluctant to pursue to Court.	0	In Progress	On Track	35
01 14/15 D 2	Strengthen working links between specialist services and local officers and the Gwent Police Public Protection Unit arrangements for Domestic Abuse.	Gwent Police have a central Domestic Abuse Unit to oversee the more serious allegations. They work alongside various partner agencies and participate in the daily DAC conference call where incidents are discussed and managed. Llamau have now taken over the role of DA services coordinator based at the Multi Agency Centre in Ystrad Mynach. The Police and partnership approach to dealing with DV through the support and encouragement we have shown to victims aims to encourage victims to report incidents. Close local supervision of DASH forms ensures that risks are identified early and that positive action is taken. Gwent Police Officers are currently undergoing training as a result of a change in legislation, which allows for DV Protection Orders to be imposed on offenders for the protection of victims including those reluctant to purse to Court.	0	Progress	On Track	04
24 3 6 38	Utilise public facing communications channels to raise public awareness of crime and antisocial behaviour issues and partnership activities to tackle them.	The Safer Caerphilly Partnership now has its own Twitter account @SaferCaerphilly. This will be used to provide community safety messages and updates by all partners whilst also promoting the Safer Caerphilly brand. The following is an example of a recent tweet that has gone out "1 in 4 women will be affected by domestic abuse. If you need help please call our multi-agency centre on 01443 819317."	0	In Progress	On Track	55

S3.1 Number of people testing positive on arrest - Drugs (DIP)

88

178

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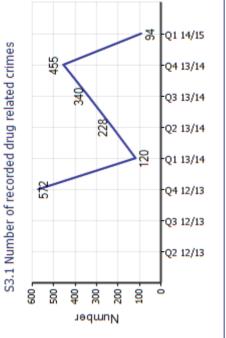
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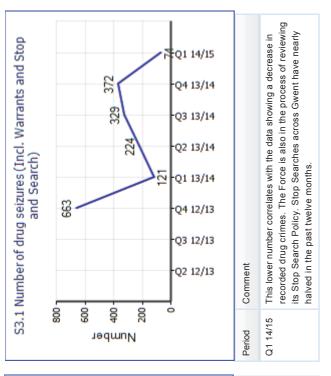
2. Safer Caerphilly (2014-15)

Priority S3: Reduce the harm caused to communities through substance misuse

S3.1 Fewer people testing positive for drugs on arrest



Targeted response to intelligence reports, along with changes in drug do the services and support provided by partner agencies. (See also types such new psycho active substances also impacts on this, as the below entry re seizures). Comment 'age 39



Q1 14/15

Q4 13/14

Q3 13/14

Q2 13/14

Q1 13/14

Q4 12/13

Q3 12/13

Q2 12/13

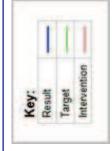
No data received from DIP.

Q1 14/15 Period

Comment

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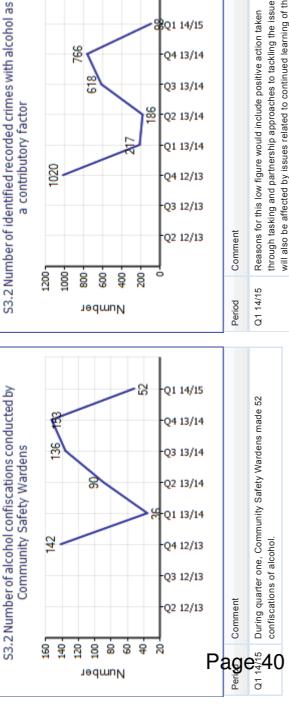
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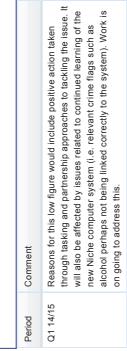


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Priority S3: Reduce the harm caused to communities through substance misuse

S3.2 Fewer crimes/incidents associated with the misuse of alcohol





Q1 14/15

Q4 13/14

Q3 13/14

Q2 13/14

Q1 13/14

Q4 12/13

Q3 12/13

Q2 12/13

766

a contributory factor

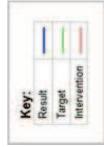
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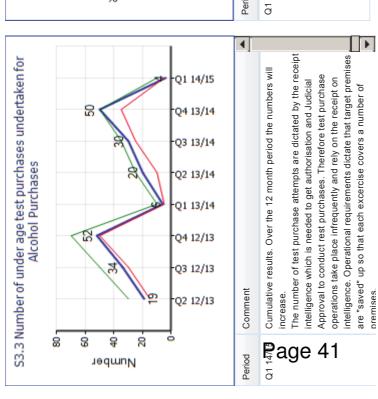
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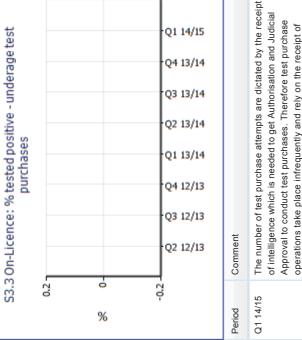




Priority S3: Reduce the harm caused to communities through substance misuse

S3.3 Percentage Reduction in the number of underage sales in alcohol





8

S3.3 Off Licence: % tested positive - underage test

purchases

100.2

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%



Q1 14/15

Q4 13/14

Q3 13/14

Q2 13/14

Q1 13/14

Q4 12/13

Q3 12/13

Q2 12/13

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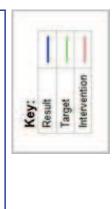
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intelligence. Operational requirements dictate that target premises

are "saved" up so that each exercise covers a number of

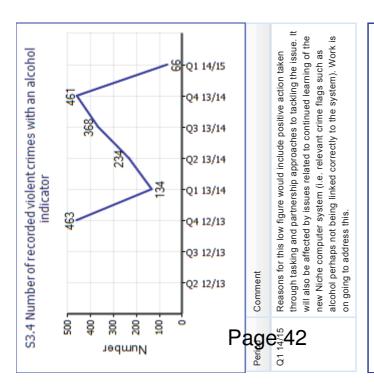
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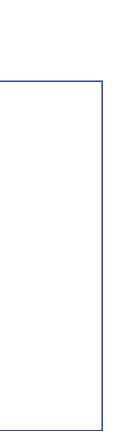


Priority S3: Reduce the harm caused to communities through substance misuse

S3.4 Reduction in the number of violent crimes with an alcohol indicator



Additional comments:





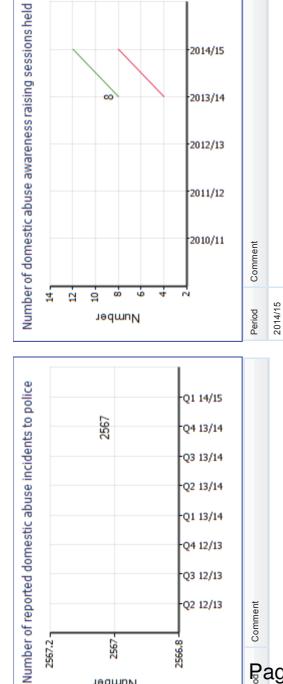
Priority S3: Reduce the harm caused to communities through substance misuse

Priority Action

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Period Title	Title	Comment	RAG	Overall Status	Progress Status	% Complete
Q1 14/15	Draw together the work of community safety agencies to tackle the night-time economy issues via the Safer Caerphilly After Dark initiative.	The Safer Caerphilly After Dark initiative has been developed to address night-time economy issues and was launched in December 2013. The initiative which covers the town centres of Caerphilly and Blackwood has been temporarily extended to include the Bargoed area due to recent problems surrounding Cleopatra's Nightclub. The Street Pastors in Blackwood are looking into the possibility of splitting their time between Blackwood and Bargoed to cover both areas.	0	Progress	On Track	02
		As part of this initiative Gwent Police trialled the use of 5 body worn cameras and over 250 images were uploaded by Officers mainly related to hate crime incidents. Since the success of the trial funding has now been received from the Home Office to rollout the cameras across Gwent.				
		Consideration is being made for a taxi workers forum to be set up to allow dialogue between drivers and the night time economy staff.				
2 ⁴ 2 5a 6	Enforce Designated Public Place Orders (DPPOs) to restrict on street drinking by adults and those under 18 years of age.	DPPO's will transfer under the new Anti-social Behaviour, Crime and Policing Act to Public Spaces Protection Orders (PSPO's). Those in existence will continue for 3 years. All PSPO's will need to be reviewed 3-yearly. PSPO's will also be used for gating and dog control.	0	In Progress	On Track	70
26. 4 3 Ge. 4 3	Ensure Licensed Premises act repsonsibly and in compliance with their licensing condtions	Gwent Police continue to partake in partnership approaches with Trading Standards in operations to ensure compliance with legislation. Gwent Police Caerphilly Licensing team are now located at Ystrad Mynach providing easier access to local officers and partners. The NTE officer role has now been filled. Premises are regularly visited by the NTE and licensing officer. The NTE officer visits the town center premises most weekends as part of his Town Safe patrol plan. issues relating to problematic premises are discusse at daily and weekly tasking meetings where appropriate action is decided upon. We are currently driving 'Pub Watch On-Line', currently focussing on Caerphilly and Blackwood areas.	0	Progress	On Track	45
Q1 14/15	Support the work of the Gwent Substance Misuse Area Planning board in tackling substance misuse issues that affect communities.	The APB continues to develop a regional model of commissioning substance misuse services. Progress has been made in seconding staff to the Gwent teamwith some HR issues still to be resolved. An exception report was given to the LSB around the level of support to the local authority and there remains some concerns about this. The APB are presenting to the next LSB meeting in August. The remaining contracts held by Caerphilly were novated to Newport City Council in this quarter.	0	Progress	On Track	45

Priority S□: Support people in □aerphilly to live in their o□n communities to lead safe fulfilled and independent lives.





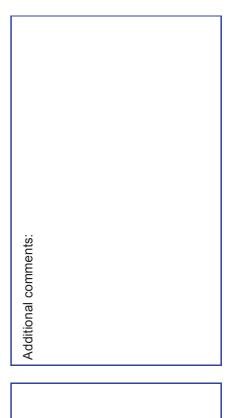
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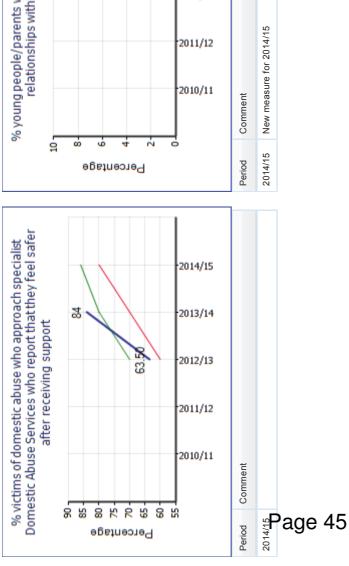
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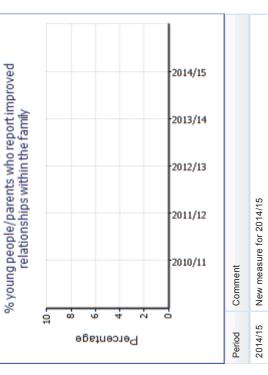
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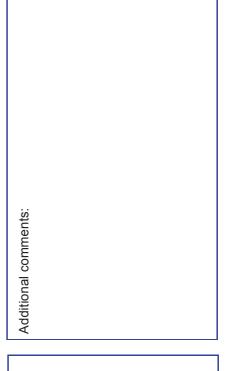


Page 44











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Priority S□: Support people in □aerphilly to live in their o□n communities to lead safe fulfilled and independent lives.

Priority Action

Period	Title	Comment	RAG	Overall Status	Progress Status	% Complete
Q1 14/15	Develop a coordinated model within Caerphilly for working with children and young people under the age of 18, around abusive behaviours within their intimate/familial relationships	There is currently limited service provision for children and young people who display aggressive behaviour within the family. There are however pockets of good practice across agencies which needs to be coordinated and developed.	0	Not Yet Started	On Track	10
Q1 14/15	Review Independent Domestic Abuse Advocacy (IDVA) support services, based upon need identified through DACC and MARAC to assess whether there is sufficient provision within the county borough	Review not yet started	0	Not Yet Started		0
Page 46	Targeted awareness raising of domestic abuse among potential victims to encourage disclosure reporting and access to specialist services.	Results of community safety strategic need assessment identify consistently higher level of reported domestic abuse crimes across 8 Lower Super Output Areas in the borough since April 2011, therefore these areas will be targeted. Multi Agency meeting held. Discussion centred on preventative activity in terms raising awareness of DA services among victims and encouraging reporting, and followed four main issues: -Awareness of staff / key community contacts -Engagement and referral for victims -Ease of access to information to allow contact with DA services by victims -Continued momentum and sustained activity Agreed that partnerships should focus geographically on these areas with the involvement of Communities First Clusters, Flying Start, Llamau (as possible training provider), Llamau (as local coordination service), Gwent Police and Families First Projects	0	Progress	On Track	0

Priority S5: Improve the education Information learly intervention prevention and harm reduction in relation to substance misuse

S5.1 Provide preventative support to at risk groups and those affected by substance misuse

Referrals to the Young Persons Substance Misuse Service

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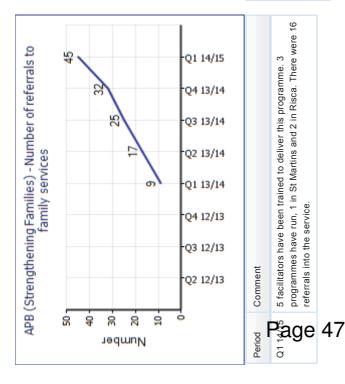
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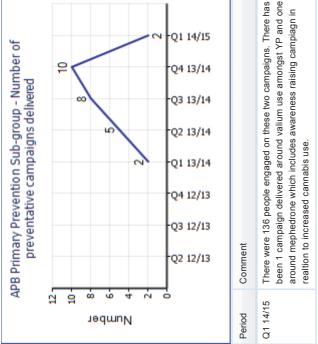
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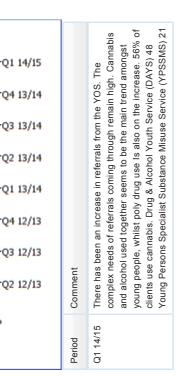
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Gwent Young Persons Service Provider - Number of





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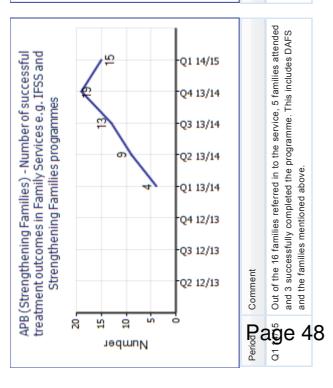
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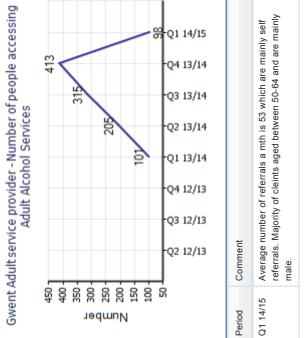
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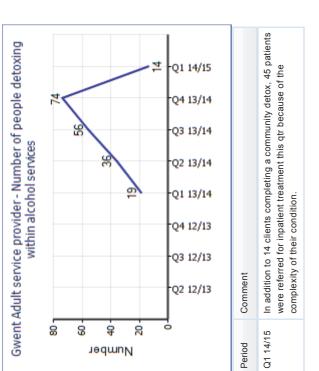
Priority S5: Improve the education Information learly intervention prevention and harm reduction in relation to substance misuse

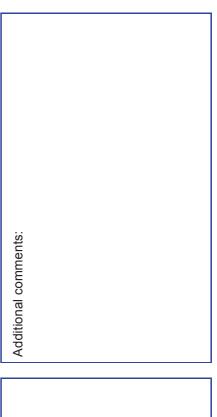
S5.2 Support treatment services for substance misusers

in the □ounty □orough. Previously part of □□□







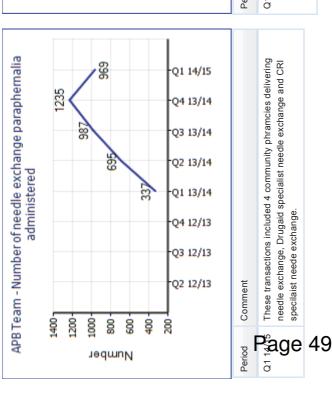


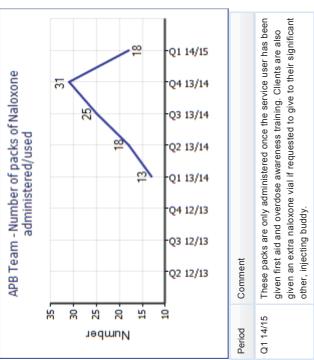
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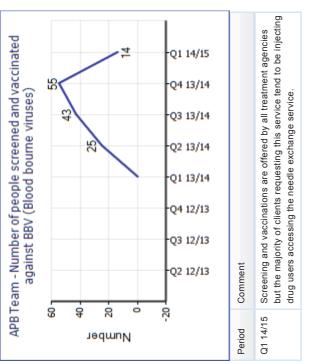


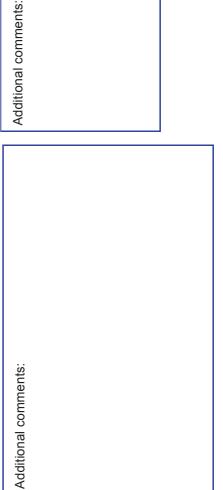
Priority S5: Improve the education Information learly intervention prevention and harm reduction in relation to substance misuse

S5.3 Provide harm reduction advice and interventions to reduce the risk of substance misuse









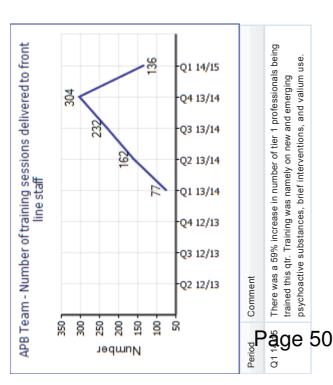


June 2014

2. Safer Caerphilly (2014-15)

Priority S5: Improve the education Information early intervention prevention and harm reduction in relation to substance misuse in the □ounty □orough. □Previously part of □□□

S5.3 Provide harm reduction advice and interventions to reduce the risk of substance misuse





Priority S5: Improve the education Information □early intervention □prevention and harm reduction in relation to substance misuse in the □ounty □orough. Previously part of □□□

Priority Action

			(Overall	Progress	%
	⊕ #= -	Comment	RAG	Status	Status	Complete
	01. Work with the Gwent Substance Misuse Area Planning Board to provide services across the whole of the borough to treat and prevent the effects of substance misuse.	There were in total 69 referrals for young persons substance misuse service. 48 of these were for out Tier2 DAYs service whilst 21 were for our more specialised service which deals with complex clients. There were 98 clients in alcohol service which the team are working with. 20 referrals were made for alcohol detox, 14 of these completed treatment within the community detox service whilst 6 were referred for inpatient treatment for their alcohol misuse	0	In Progress	On Track	30
	02. Develop a substance misuse resource centre in the north of the county borough.	A report has been developed along with an action plan on next steps for developing a multi agency substance misuse base in the North of Caerphilly County Borough	0	In Progress	Behind	∞
	03. Develop a service for working with people who have issues with their illicit or prescribed use of benzodiazepine.	This service will be provided within the new contract due to be tendered for in 2014-15 and is include in both the newly developed drug and alcohol specifications.	0	Overdue	Behind	∞
	Provide support for significant others whose loved ones are misusing alcohol or drugs. This will include family parenting support for young people who misuse substances	DAFs had 27 referrals this qtr with all families completing the treatment programme successfully. Strengthening families had 19 referrals but a number of these were inappropriate and although 9 families were accepted onto the programme 6 of these completed the programme successfully	0	In Progress	On Track	ω
o ⁷ 4√ 1 € ∮ 5	To implement and monitor a rigorous returns policy in needle exchange outlets across Caerphilly in order to minimise the incidence of discarded needles, syringes and paraphernalia	There were a total of 969 transactions this qtr. 462 were delivered by the community pharmacies in Caerphilly, 420 by CRI specialised needle exchange and 87 by drugaid needle exchange. Whereby the 4 pharmacy needle exchanges offer only paraphernalia, the 2 specialised needle exchanges offer Naloxone training (Overdose prevention medication), wound assessment and offer harm reduction advice	0	In Progress	On Track	ω
	To provide access to vaccinations for Hepatitis A,B and C to at risk groups via targeted tier 1 services, tier 2 Open access services and all treatment providers	This qtr there were 14 clients screened for BBV and 7 clients were vaccinated	0	In Progress	On Track	ω
Q1 14/15	To support and develop the Day After Alcohol Project providing initial support and engagement into intensive services the day after an alcohol related incident has occured.	57 families engaged with the service who were referred on to the alcohol service. The DAY after project also delivered 125 outreach sessions, 78 of these being home visits	0	In Progress	On Track	ω

Safer Caerphilly Deceptions Deport

Positive exceptions:

List here any high profile items (outcomes/achievements) identified and worth noting from the actions/measures/services delivered to date:

• June 2014: The council's team of Community Safety Wardens celebrated, having been awarded a prestigious accolade at the Houses of Parliament. Caerphilly County Borough Council's team of ten Community Safety Wardens were honoured at the Home Office's annual Lord Ferrers awards, picking up the 'Employer Supported Policing' award for the work they undertake alongside colleagues at Gwent Police in working to tackle crime, disorder and anti-social behaviour in Caerphilly county borough. The annual awards highlight the vital role that volunteers play in support of policing, by giving up their free time to make communities safer and enhancing the effectiveness of policing across England and Wales. This year, the awards were updated to also recognise achievement by those working with a recognised employer supported policing employer – the 'Employer Supported Policing Award'.

A new "Safer Caerphilly" twitter account has been set up to promote the work of the continuous through its funded programmes and joint working. The account can also be continuous the work of individual partners where they are contributing to the coerphilly priorities.

AThe schools criminal damage campaign completed before the end of term. This campaign brought together the work of the Neighbourhood Policing Teams, in particular the CADRO's (Crime and Disorder Reduction Officers), Community Safety Wardens and SWFRS.

Monthly Partnership Tasking meetings have been reinstated.

Negative exceptions:

List here any high profile items (outcomes/achievements/issues) that need further address or escalation as identified as a result of the partnership actions/measures/services delivered to date:

Referrals in the ASB 4 strike process are low. This is particularly
noticeable against a backdrop of currently reported increases in ASB.
Partnerhsip processes are, however, under review with a renewed focus on
victims.